

30 YEAR

 system
guarantee

ARMSTRONG 30 YEAR SYSTEM GUARANTEE

Armstrong warrants that its ceiling tile and grid system as defined below (the “System”) will be free from defects in design, material and workmanship if properly installed and used under normal conditions by the customer or any third party (the “Warranty”)

The System is defined as:

- Armstrong ceiling tiles (“Ceiling Tiles”) installed using a compatible* Armstrong suspension system (“Grid System”)

*see Armstrong website / brochures for details.

CEILING TILES AND GRID SYSTEMS COVERED UNDER THIS WARRANTY

Ceiling Tiles:

Armstrong Mineral ceiling tiles with either “95%”, “<100%” or “100%” published relative humidity (“RH”) performance*;
Armstrong Metal ceiling tiles; Armstrong Mesh ceiling tiles;
Armstrong Mineral, Metal and Mesh Floating Ceiling systems (Baffles and Canopies) *see Armstrong website / brochures for details.

Grid System:

Prelude 15, Prelude 24, Prelude 24 Max, Prelude 24 Sixty², Prelude 35, Prelude 35 Sixty², Silhouette, Interlude, Bandraster, System Z, Prelude 24 Corrosive Resistant, Clean Room 24, Seismic Rx, Longspan, U-Profile systems, C-Channel systems, Crossing Box, Wall bracket systems, Floating ceiling suspension systems, Axiom Canopy systems, Axiom Blind Box/Profiles/Transitions/Perimeters, Perimeter trims & accessories for the above products.

COVERAGE

The Warranty will cover any failures of the System, under normal use, which result from a defect in design, material or workmanship (“Warrantable Failure”) subject to the conditions set out in A to F below. The Warranty coverage for the System is thirty (30) years from the date of completed installation.

LIMITATIONS AND EXCLUSIONS

Armstrong will not be responsible for any Warrantable Failures which result from:

- Installation of the Ceiling Tiles with a third party grid system or installation of the Grid System with third party ceiling tiles;
- Improper storage. System must be stored in an enclosed, dry and clean environment protected from the outside elements including, but not limited to, rain, snow or other causes of moisture;
- Incorrect installation or failure to comply with all applicable Armstrong specifications and published recommendations in relation to the installation or the repair, replacement, adjustment or alteration of the System;

- Abuse or neglect, misapplication, abnormal or improper use or modification of the System including subjection to the weight of unauthorized loads or use in standing water environments, such as indoor swimming pools, or any outdoor environment;
- Exposure to abnormal conditions, including excess humidity (relative to the published performance criteria for the respective components (Ceiling Tile or Grid System) of the System), chemical fumes, vibration, ultra violet light, moisture, temperatures outside the 0°C to + 30°C range or discoloration as a result of aging or the installation environment as described in this paragraph E.
- Normal wear and tear.

A claim for a Warrantable Failure (“Claim”) must be made in writing or electronically within seven (7) days of the Warrantable Failure occurring. The Claim must contain the description of the System, the order reference number, full particulars of the defect, the date of purchase and the reasons why the customer holds Armstrong responsible for the repair and/or replacement costs.

If Armstrong accepts responsibility for a Warrantable Failure it will, at its cost and at its option, either repair or replace the System with the same grade and type of Ceiling Tile and/or Grid System or, if such replacement System is not available, supply an alternative System of its choice which performs materially the same function.

Any replacement System will not benefit from a new thirty (30) years period of coverage but will only get the benefit of the unexpired warranty period for the replaced System.

Save as otherwise provided herein, the Warranty is the sole warranty made by Armstrong in relation to the System and all other representations, conditions, warranties and terms, whether express or implied by law, statute or otherwise as to the quality, merchantability or fitness for a particular purpose are excluded.

The remedy of repair or replacement of the System is the sole remedy for a Warrantable Failure and Armstrong accepts no liability for any loss of profit, loss of use, loss of production, loss of contracts or for any financial or economic loss or for any indirect or consequential damage whatsoever.